



## Charges for Banking Services

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The standard charges detailed in this factsheet apply to all Banking and Savings Accounts. Please note that fees charged by Standard Bank for outward payments are based on the currency of the account being debited and not the currency of the payment. Any agents' charges, foreign correspondents' charges or other indirect costs incurred in connection with both inward and outward transactions will be passed on to you or paid in accordance with the Charging Option selected, as outlined below.



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### PAYMENT FEES

#### Internet Banking Payment Fees

These discounted fees only apply to transactions originated within Internet Banking:

Sterling Electronic Funds Transfer (EFT) within UK:	Free of charge
Sterling or non-Sterling electronic transfer overseas:	£15.00   US\$20.00   €15.00   AU\$30.00   ZAR350.00

#### Standard Payment Fees

Sterling Electronic Funds Transfer (EFT) within UK:	£30.00   US\$45.00   €45.00   AU\$45.00   ZAR425.00
Sterling Standing Order (EFT) within UK	Free of charge
Sterling or non-Sterling electronic transfer overseas:	£40.00   US\$60.00   €60.00   AU\$60.00   ZAR550.00
Sterling or non-Sterling Standing Order overseas	£40.00   US\$60.00   €60.00   AU\$60.00   ZAR550.00
Banker's Cheque/Draft (drawn on your Standard Bank account)	£50.00   US\$75.00   €60.00

If the charging option "Remitter" is selected and the payment is in US Dollars, a correspondent bank charge will be added of: £11 | \$16 | €15 (as applicable).

If the charging option "Remitter" is selected and the payment is in Euros, a correspondent bank charge will be added of: £7 | \$10 | €10 (as applicable).

For fees for payments in other currencies – please see our website:

<https://international.standardbank.com/international/personal/products-and-services/bank/international-bank-accounts/manage-your-account/general-information#Interest%20payments>

### CHARGING OPTIONS

When you provide a payment instruction to us, you will have the option of selecting one of three charging options:

**SHARED** – This means that you will pay Standard Bank's charges, but any agent or correspondent bank charges that are incurred en route will be deducted from the payment amount. "Shared" is the default if another charge option is not specified.

**REMITTER (OUR)** – All fees will be charged to you as the sender. This means that you will pay Standard Bank's charges and any fees charged by the receiving bank and any correspondent bank

**BENEFICIARY** – All fees will be charged to the receiver. This means that any charges levied by both sending and receiving banks will be deducted from the amount of the payment, together with any agent and correspondent bank charges that the payment incurs en route.



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## VISA DEBIT CARD FEES

Annual fee*	£15.00   US\$25.00   €20.00   AU\$25.00 (as applicable)
Cash withdrawals	1.75% (minimum £2.00   US\$3.00   €3.00   AU\$3.50 (as applicable))
Foreign exchange commission	2.75%
Card replacement	£20.00   US\$30.00   €30.00   AU\$35.00 (as applicable)
Copy sales or cash vouchers	We reserve the right to charge for copy vouchers. The amount will be dependent on the fee charged to us by Visa.

\*This fee is not payable by Private Banking customers with a Visa Debit Card linked to a Platinum Optimum Account or to Visa Debit Cards linked to the Seafarer Account.



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## SUNDRY FEES

Audit letters	£100.00 (or currency equivalent) per standard request, (plus VAT, Isle of Man only)
Status enquiry/reference request	£20.00 (or currency equivalent)
Copy SWIFT payment advice	£20.00 (or currency equivalent) per payment/advice
Duplicate or ad hoc statements	£10.00 (or currency equivalent) per statement period
Payment investigation/amendment	£25.00 (or currency equivalent) plus agents' charges
Duplicate Tax Certificate	£10.00 (or currency equivalent)
Replacement Internet Security Token	£35.00 (or currency equivalent)
Foreign Currency Cheque deposits by collection**	

### Unpaid Items

Outward (e.g. due to insufficient funds)	£25.00 (or currency equivalent)
Inward (e.g. due to incomplete/inaccurate information)	£10.00 (or currency equivalent)



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## ACCOUNT FEES

### Optimum Account Maintenance Charge

If the average credit balance maintained over any quarterly interest period amounts to less than the minimum balance, the account maintenance fee will be charged per quarter (as applicable):

Minimum balance:	£5,000   US\$7,000   €7,000   AU\$7,000
Maintenance charge:	£60.00   US\$90.00   €90.00   AU\$90.00

## Offshore Reserve Account Withdrawal Charge

Two withdrawals are permitted in each half-year period (ending on the last business day in February and August). Any additional withdrawals will incur a withdrawal charge, as applicable: £50.00 | US\$80.00 | €75.00 | ZAR500.00.

## Expatriate Savings Account Withdrawal Charge

One withdrawal of up to one-quarter of the account balance may be made without notice or interest penalty within a calendar quarter. Further withdrawals may be made within a calendar quarter subject to giving the Bank 90 days' notice of withdrawal. Alternatively, further withdrawals may be made on-demand, subject to the loss of 90 days' interest on the amount withdrawn.

## Fixed Term Deposit Breakage

No withdrawals or transfers are normally permitted during the contract period. Early termination of the contract may be permitted in exceptional circumstances at the Bank's sole and absolute discretion. If the Bank permits early access, you will be charged an administration fee of £250.00 and will be subject to an interest charge equal to the interest payable to you over the remaining term on the amount withdrawn, which may result in you receiving back less than you deposited.

## Notice Deposit Breakage

No withdrawals or transfers are normally permitted before or during the notice period. Early access of a notice deposit may be permitted in exceptional circumstances at the Bank's sole and absolute discretion. If the Bank permits early access, you will be charged an administration fee of £250.00 and will be subject to an interest charge equal to the interest payable to you over the remaining term on the amount withdrawn, which may result in you receiving back less than you deposited.

## \*\*Foreign currency cheques

We do not accept cheques in a non-sterling currency, or drawn on a bank outside the UK, Channel Islands or Isle of Man. In certain cases, we may, at the bank's discretion, agree to make our best endeavours to process a US Dollar or Euro cheque. In this case a minimum deposit amount of USD 500 will apply and we will apply a charge of £50, US\$75, €75 or currency equivalent. Agent charges may also be applicable. It may still not be possible to process the cheque as we are dependent on the issuing bank and if we are successful it may take up to 8 weeks for funds to reach your account. For further details, please see Section 6 (Cheque Clearance) of the General Terms and Conditions for Personal Accounts.

[www.standardbank.com/international](http://www.standardbank.com/international)

## Charging Policy – all services

The charges shown apply with effect from 01 January 2025. In respect of transactions affecting accounts denominated in currencies other than Sterling, charges will normally be levied in the currency in which the Account is maintained. Unless otherwise stated such charges will approximate to the scales indicated herein and will be determined at such exchange rates as the Bank may from time to time in its absolute discretion decide.

## Important Information

Standard Bank Isle of Man Limited is licensed by the Isle of Man Financial Services Authority. Standard Bank House, One Circular Road, Douglas, Isle of Man, IM1 1SB. Registered in the Isle of Man No.4713C. Standard Bank Jersey Limited is regulated by the Jersey Financial Services Commission. Standard Bank House, 47-49 La Motte Street, St Helier, Jersey, JE2 4SZ. Registered in Jersey No 12999.

Standard Bank Jersey Limited and Standard Bank Isle of Man Limited are part of Standard Bank Group; incorporated in South Africa and regulated by the South African Reserve Bank as a bank controlling company. They place funds with other parts of Standard Bank Group and thus their financial standing is linked to that of the group. Publicly available information, including reports and accounts, is obtainable from [www.standardbank.com/international](http://www.standardbank.com/international).

Telephone calls may be recorded. For details on how we use the personal information provided to us in these documents, and the owner's rights in relation to our use of this personal information, please refer to the Standard Bank Offshore Group Client Privacy Statement at: <https://international.standardbank.com/>